



Health Information Network

INFORMATION TECHNOLOGY

April 2025

NDHIN New Employee Spotlight



NDHIN would like to welcome our newest employee, Craig Zimmer. He will be joining the team in April as an Interface Analyst.

Craig has a bachelor's degree in criminal justice, but his passion for technology has driven his career trajectory. He brings nearly 26 years of experience in IT management, with roles spanning from Military Personnel Data Management and System Administration to Workers' Compensation Safety and premium data analysis.

His most recent position was as a Senior Program and Management Analyst for the Directors of Field Services with the Federal Highway Administration.

Craig currently resides in the scenic Lake Sakakawea region of North Dakota, where he enjoys fishing and outdoor activities with his wife, Sandy.



National Public Health Week April 7 –13, 2025

During the first full week of April each year, the American Public Health Association (APHA) brings together communities across the United States to observe National Public Health Week as a time to recognize the contributions of public health and highlight issues that are important to improve our

nation.

This year marks the 30th anniversary of recognizing public health contributions in our communities.

NDHIN would like to recognize and thank all our public health agencies across the state of North Dakota for all they do to promote health and wellness in our communities.

Spotlight: Kjersti Hintz, RN

Kjersti Hintz, RN, Case Management Coordinator, and Women's Way Local Coordinator with Bismarck-Burleigh Public Health shares her NDHIN experience.

This is what Kjersti had to say about using NDHIN in her daily practice.

For the most part I use NDHIN for accessing lab and pathology reports, mammograms, breast ultrasounds, breast MRI, pap and HPV test results, and office visit notes. If the hospital/clinic system that my client is participating, I find it quite easy to access information in a timely manner. The layout is very clear, and it is easy to compare both current and past test results to note any clinically significant changes.

For example, when I access a report for an abnormal mammogram, I am able to contact my client the same day to help her set up additional testing. Early diagnosis is key to getting the best outcomes when a patient is facing a cancer diagnosis. When all providers on the patient's team have access to test results, the patient is the one who benefits.



For clinicians not familiar with NDHIN, my experience is that it is really very intuitive and not at all like learning a new EMR system. The layout is easy to

use, and the reports can be printed or downloaded in a very readable format. I encourage everyone to give it a try in an effort to improve patient continuity of care.

NDHIN has become an integral part of my day-to-day work. Having quick and easy access to medical records is something that is vital to coordination of care in patient navigation.

How do you use NDHIN? To share your user story or if you have questions regarding access to our services, contact us at ndhin@nd.gov.



Be on the lookout for our Director, Shila Blend, at the upcoming NDLTCA Annual Convention & Expo! Stop by and visit with us to learn more about NDHIN and our services.



FirstLink is excited to share that we will be providing three Mental Health First Aid (MHFA) trainings throughout the course of April and May!

Mental Health First Aid workshops are approved for CEU hours for NDBSW, NDEMS, and NDPOST.

MHFA teaches participants how to identify, understand, and respond to signs of a mental health or substance use challenge. ALL of these trainings are open to the public, and free of charge!

For a complete list of upcoming trainings, click [here](#).



New Participants

- Absolute Health and Wellness, PLLC

For a complete list of NDHIN participants, [click here](#).

Need Assistance? Password Reset? System Outages?

Reporting issues early helps our team to identify and remedy them in a timely manner.

If you are having 'Issues' with use of the NDHIN Clinical Portal or other services, please contact the NDHIN Help Desk. The NDHIN Help Desk is available 24/7 to assist you with password resets, technical issues, and other service questions.

NDHIN Help Desk

Call (844)335-6253 ext. 1 or email NDHINSupport@koblegroup.com

Help Us Stay Up to Date.

When there are role changes within your organization, please contact NDHIN to ensure we have the most up to date information listed for your organization. This ensures we are able to communicate effectively for audits, invoices and concerns regarding your organization.



Reach Out To US!

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