NORTH Dakota | Health Information Network

Be Legendary.

INFORMATION TECHNOLOGY

June 2025

Please Note!
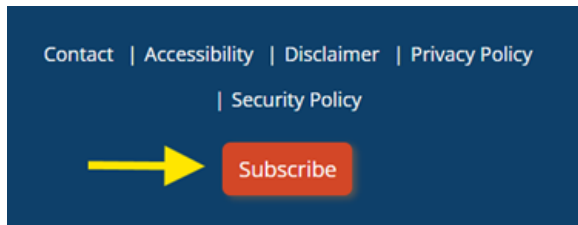
The NDHIN Help Desk contact information has changed. Please make note of the changes moving forward.

NDHIN Help Desk Contact Information

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Phone Number: (888) 370-5158

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Email Address:
ndhinsupport@orionhealth.com

How to Subscribe to the NDHIN Newsletter

Check the bottom of each page of our website for the option to "Subscribe" to the NDHIN newsletter.

A great way to share with your colleagues and friends that are not currently on our mailing list what is happening with NDHIN.

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Corrections and Rehabilitation

On April 24, 2025, the North Dakota Department of Corrections and Rehabilitation (DOCR) went live with electronic tests, orders, and results (ETOR) in partnership with NDHIN. This implementation delivers key benefits:

- **Clinical Care:** Faster diagnoses, fewer errors, and improved continuity of care
- **Efficiency:** Reduced paperwork, better tracking, and increased automation
- **Safety & Security:** Less need for inmate transport and improved outbreak management
- **Cost & Risk Reduction:** Fewer duplicate tests, improved documentation, and more efficient resource use
- **Data & Analytics:** Supports reporting, trend analysis, and population health initiatives

Thank you, DOCR for collaborating with NDHIN on this project! We strive to provide relevant information and value through our network to our users through our interoperability efforts.

If you would like additional information on how your organization can connect with NDHIN, contact us at ndhin@nd.gov.

June provides a time to reflect and bring attention to those affected by Alzheimer's Disease (AD) and other dementias. According to the Alzheimer's Association, 1 in 3 older adults dies with Alzheimer's or another related dementia.

AD continues to be a public health crisis in North Dakota as well and numbers are expected to increase. Below cover some of the most recent AD statistics for the state:

- 14,000 people aged 65 and older are living with AD
- 15.5% of people aged 45 or older have subjective cognitive decline
- 19,000 family caregivers bear the burden of the disease

Using NDHIN can significantly improve care coordination and outcomes for individuals with Alzheimer's Disease (AD) and their caregivers, who often face complex health needs and challenges navigating the healthcare system.

Here are a few use cases that outline how NDHIN can be used to provide optimal Alzheimer's care:

1. **Enhanced Care Coordination:**

- Improved Communication: Facilitates seamless communication between primary care physicians, specialists, hospitals, long-term care facilities, and other providers involved in a patient's care.

- Comprehensive Patient History: Alzheimer's patients, especially, struggle with remembering pertinent health information essential to their care. Providers gain access to a patient's complete medical history, including diagnoses, medications, allergies, lab results, and treatment plans, regardless of where the patient received care by having access to NDHIN.

- Reduced Redundancy: Eliminates redundant testing and procedures by providing access to prior results, saving time and costs.

- Smoother Transitions of Care: Ensures that vital information, such as medication lists and care plans, follows the patient as they move between care settings (e.g., hospital to rehabilitation facility, or home to assisted living).

2. **Earlier and More Accurate Diagnosis:**

- Data-Driven Insights: HIE data can be used for research and analysis to identify trends and patterns that may lead to earlier detection of AD.

- Predictive Modeling: Artificial intelligence (AI) and machine learning algorithms can be applied to HIE data to predict the likelihood of developing AD, enabling early interventions.

As you can see, leveraging the data found within NDHIN can lead to an increase in coordinated, efficient, and patient-centered care for individuals with Alzheimer's Disease, improving their quality of life and supporting their families.
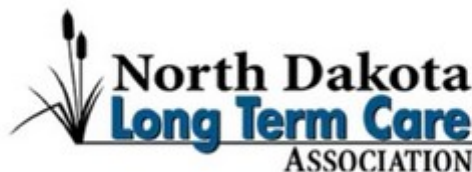
To learn more about NDHIN participation or our services, contact us at ndhin@nd.gov.

New NDHIN Participants

- Golden Acres Manor

For a complete list of NDHIN participants, click here.

Conference Corner

We appreciate everyone that stopped by to visit us at both the North Dakota Long Term Care Association (NDLTCA) and the North Dakota Public Health Association (NDPHA) conferences held in May.

Mark your calendars for the 2026 conference dates listed below:

- NDLTCA 49th Annual Convention & Expo, May 5-8, 2026

Need Assistance? Password Reset? System Outages?

Reporting issues early helps our team to identify and remedy them in a timely manner.

If you are having 'Issues' with use of the NDHIN Clinical Portal or other services, please contact the NDHIN Help Desk. The NDHIN Help Desk is available 24/7 to assist you with password resets, technical issues, and other service questions.

NDHIN Help Desk
Call (888) 370-5158 or email ndhinsupport@orionhealth.com

Help Us Stay Up to Date.

When there are role changes within your organization, please contact NDHIN to ensure we have the most up to date information listed for your organization. This ensures we are able to communicate effectively for audits, invoices and concerns regarding your organization.

Reach Out To Us!

Health IT Clinical Systems Analyst

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