



Health Information Network

INFORMATION TECHNOLOGY

May 2025


Please Note!

The NDHIN Help Desk contact information has changed. Please make note of the changes moving forward.

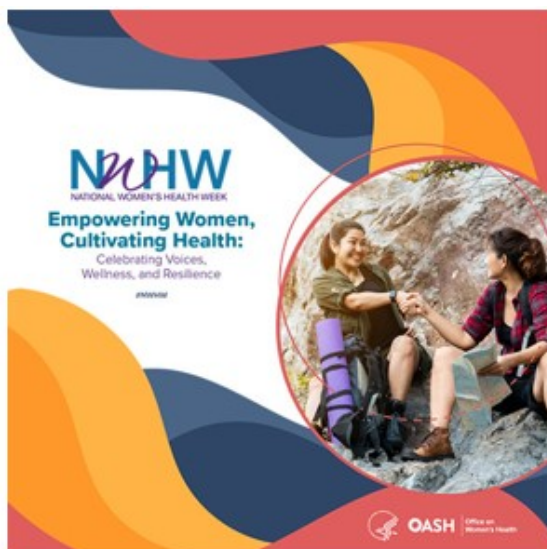
**NDHIN Help Desk
Contact Information**



Phone Number: (888) 370-5158



Email Address:
ndhinsupport@orionhealth.com



National Women's Health Week May 12 – 18th

Every May beginning on Mother's Day, the U.S. Department of Health and Human Services' (HHS) Office on Women's Health (OWH) leads National Women's Health Week (NWHW).

This observance aims to highlight women's health issues and priorities and encourage women of all ages to prioritize their physical, mental, and emotional well-being.

To learn more about NWHW, click [here](#).

Spotlight: Women's Way



Women's Way provides eligible women living in North Dakota a way to cover expenses associated with breast and cervical cancer screenings.

The beginnings of *Women's Way* in North Dakota began in 1990 when Congress passed the Breast and Cervical Cancer Mortality Prevention Act. In turn, this launched funding for the national breast and cervical cancer screening program. The Centers for Disease Control and Prevention (CDC) distributes the money and oversees the national program.

In 1993, North Dakota received funding for planning and system development. The North Dakota breast and cervical cancer early detection program, named *Women's Way*, began offering screening services in 1997.

Women's Way is administered through North Dakota Health and Human Services and local public health offices.

In 2001, the North Dakota state legislature passed, and Governor Hoeven signed legislation allowing uninsured *Women's Way* clients who are diagnosed with breast or cervical cancer to access treatment coverage through the North Dakota Medicaid – Breast or Cervical Cancer Early Detection Program.

To learn more about the Women's Way program including eligibility requirements, click the link below.

[Women's Way | Health and Human Services North Dakota](#)

NDHIN reached out to *Women's Way* staff to find out how they are using NDHIN in their daily workflow and this is what they had to say.

Barbara Steiner, North Dakota Health and Human Services Nurse Consultant for *Women's Way* shared the following:

Since *Women's Way* funds only breast and cervical cancer screening and diagnostic services, my use of NDHIN is primarily for obtaining reports on screening mammograms, diagnostic mammograms, breast ultrasounds, breast MRIs, Pap tests, and HPV tests. Occasionally, I have retrieved pathology reports for breast biopsies or colposcopies.



Access to these reports has been highly beneficial, as it eliminates the need to submit requests to Medical Records departments or wait for results from healthcare providers. Additionally, having direct access enables me to ensure timely follow-up for *Women's Way* clients with abnormal results.

Leah Jaskoviak, Women's Way Program Assistant at Western Plains Public Health shared the following:

I like that I can see radiology and pull records for ultrasounds and mammograms. Also, their provider visits, pathology/labs. Some clinics I do not have access to, and it makes it easier to view rather than call the clinic and have to fax over the records. Occasionally, I can see when their next appointments are and if they are canceled and rescheduled. This information is very helpful.



How do you use NDHIN? To share your user story or if you have questions regarding access to our services, contact us at ndhin@nd.gov.

Conference Corner



NDHIN will attend the following upcoming conferences. We invite you to stop by, if you happen to be in attendance, and learn more about NDHIN and our services. We look forward to seeing you!

For more information regarding registration for each conference, refer to the links below:

[ND Public Health Conference](#)

[CHAD/GPHDN Annual Conference](#)

[Dakota Conference on Rural and Public Health](#)



We appreciate everyone that stopped by our booth during the ND EMS Conference held April 3 - 5, 2025. Another successful conference was noted with 400 registrations, over 650 attendees, and 50 exhibitors!

Mark your calendars as the 50th ND EMS Conference is scheduled for April 9-11, 2026.

NDHIN Participants

For a complete list of NDHIN participants, [click here.](#)

Need Assistance? Password Reset? System Outages?

Reporting issues early helps our team to identify and remedy them in a timely manner.

If you are having 'Issues' with use of the NDHIN Clinical Portal or other services, please contact the NDHIN Help Desk. The NDHIN Help Desk is available 24/7 to assist you with password resets, technical issues, and other service questions.

NDHIN Help Desk

Call (844)335-6253 ext. 1 or email NDHINSupport@koblegroup.com

Help Us Stay Up to Date.

When there are role changes within your organization, please contact NDHIN to ensure we have the most up to date information listed for your organization. This ensures we are able to communicate effectively for audits, invoices and concerns regarding your organization.



Reach Out To US!

Health IT Clinical Systems Analyst

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NDHIN Outreach Coordinators

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NORTH DAKOTA HEALTH INFORMATION NETWORK

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