NORTH Dakota
Be Legendary.

Health Information Network
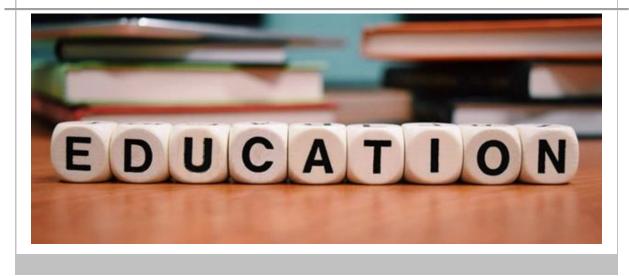### INFORMATION TECHNOLOGY

November 2023

NDHIN Maintenance & Downtime!

On November 20th, 2023, NDHIN's vendor Orion, will be performing a system update. NDHIN will be unavailable from 7pm CST to 11pm CST.

Patient Preferences with Social Needs Information Sharing.

Screening for patients' health-related social needs can help providers more effectively coordinate patient care and connect patients to the resources they need. To learn more, click [here.](#)

NDHIN Is Assessing Education Needs!

Participant feedback from our September Q & A session resulted in requests for Clinical Portal education.

NDHIN is currently evaluating ways to bring fresh education for participants. Please watch your emails for future communication from us. With this change, the NDHIN will no longer conduct quarterly Q & A sessions. If you have any future NDHIN education topic ideas, please email them to bschmaltz@nd.gov.

New HHS Proposal Regarding Information Blocking.

A new proposed rule released by the U.S. Department of Health and Human Services (HHS) details HHS' first steps for holding health care providers accountable for information blocking under the 21st Century Cures Act (Cures Act). To learn more, click here.

Welcome to NDHIN: New Participant Spotlight

NDHIN would Like to Welcome Our Newest Participant!

Richland County Health Department

Reminders!

Help Us Stay Up to Date.

When there are role changes within your organization, please contact NDHIN to ensure we have the most update information listed for your organization. This ensures we are able to communicate effectively for audits, invoices and concerns regarding your organization.

Need assistance?..... Password Reset?

If you are having 'Issues' with use of the NDHIN Clinical Portal or other services, please contact the NDHIN Help Desk.

The NDHIN Help Desk is available 24/7 to assist you with password resets, technical issues, and other service questions.

NDHIN Help Desk

Call (844)335-6253 ext. 1 or email NDHINSupport@koblegroup.com

Reach Out To US!

Health IT Provider Relations and Privacy Coordinator

Brandy Schmaltz: bschmaltz@nd.gov

NDHIN Outreach Coordinators

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