

NORTH
Dakota
Be Legendary.™

Health Information Network
INFORMATION TECHNOLOGY

January 2023

Happy New Year!



Photo credit: Office of the Governor

Electronic Case Reporting (eCR)

It's a new year and the NDHIN team continues to work with the North Dakota Department of Health and Human Services (NDHHS) to assist facilities with eCR implementation. EHR vendors continue to work towards supporting their facilities during this time and are in various stages of the process. We encourage ND facilities to work closely with their EHR vendor and communicate often regarding their eCR readiness.

Resources have been made available to assist facilities as they implement eCR including an Electronic Case Reporting Implementation Guide and Checklist. Additional eCR resources including the guide and checklist can be found on the NDHHS by clicking [here](#). If you have questions regarding eCR and its implementation, please reach out to Rachel Goble at rgoble@nd.gov.

Welcome to NDHIN: New Participant Spotlight

NDHIN Would Like to Welcome Our Newest Participant!



- Karen Tudahl PMHNP-BC

Need assistance?..... Password Reset?

If you are having 'Issues' with use of the NDHIN clinical portal or other services, please contact the NDHIN Help Desk.

The NDHIN Help Desk is available 24/7 to assist you with password resets, technical issues, and other service questions. Their contact information is listed below:

NDHIN Help Desk

(844)335-6253 ext. 1

NDHINSupport@koblegroup.com

- If you need to submit a new '**Authorized User Agreement**' (AUA) please send directly to:

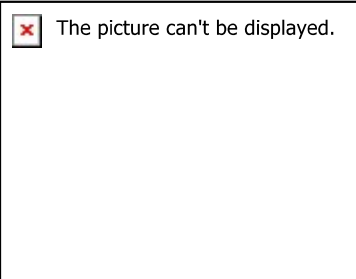
ndhin@nd.gov

- If you need to report a **Data Breach** please contact Brandy Schmaltz, NDHIN Health IT Provider Relations and Privacy Coordinator at bschmaltz@nd.gov

Reminders!

Help Us Stay Up to Date

- When an employee leaves your organization, please contact NDHIN to ensure access to Clinical Portal and DSM (if applicable) is terminated. Making this a part of your employee termination process will ensure this step is not forgotten.
- Please reach out to NDHIN with any EHR vendor changes or changes that may affect your connectivity with NDHIN. We are here to ensure the appropriate connectivity is in place and to make sure your journey is a seamless one. Please contact us with any questions.



Quarterly Q & A Session

Please Join Us

Our next session for 2023 will be held March 16th at 12:30-1:00 pm CST. Keep watching your inbox for more information as we will be providing additional information closer to the session date. Missed a Q&A session? Click [here](#) to access past sessions.

Reach Out To US!

Health IT Provider Relations and Privacy Coordinator

Brandy Schmaltz: bschmaltz@nd.gov

NDHIN Outreach Coordinators

Tracey Regimbal: tracey.regimbal@healthtechsolutions.com

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