

August 2023



NDHIN Welcomes New Team Member!!!

Please Join Us in Welcoming Nicole Lauinger to The NDHIN Team!

Nicole will be taking on the role of Health IT Clinical Systems Analyst. Nicole has spent the last 11 years working in health information management, prior to that she was in the quality assurance and training field. Most recently she held the role of Data Integrity Supervisor for Sanford Health, where she managed a small team dedicated to upholding the accuracy and integrity of the health system's MPI. Much of her responsibilities there involved patient amendments, chart corrections, identity investigations, and resolving duplicates.

Nicole is RHIA credentialed through AHIMA, and she graduated from Dakota State University with a Bachelor's in Health Administration and a Master's in Health Informatics. Currently, she also serves on the Board of Directors for NDHIMA. Nicole lives in Mapleton, just outside the Fargo/Moorhead area, with her husband Justin, their four girls, and two small dogs. When Nicole isn't working or running her kids to and from their many activities, she enjoys whipping up new recipes in the kitchen, traveling with her family and joining her friends for a round or two of golf.

The Impact of Community Health Information Exchange Usage on Time to Reutilization of Hospital Services

According to a study recently published by the *Annals of Family Medicine*, the utilization of community health information exchanges by primary care physicians did in fact reduce the likelihood of patients revisiting an Emergency Department (ED) or returning to inpatient care. The study concludes that the occurrence of revisiting an ED decreased by 53% and rehospitalization decreased by 61%. To review the study in its entirety, click [here](#).

Reminder! New Process for New User Setup (eAUA)

As of June 1st, NDHIN will no longer accept the old paper form process for new user creation. Please see the available resources on the new process!

- Short video demonstrating the process for new participants: [Watch the video here!](#)
- Step by step instructions for new participants: [Granting Authority Instructions](#)
- Step by step instructions for end-users: [User Instructions](#)



2022-2023 Participant Invoices:

NDHIN Participant Invoice Reminders have been sent!

Please check your emails, NDHIN sent out late payment reminders!
Please contact Brandy Schmaltz if you have not received your invoice or if you have questions.

Welcome to NDHIN: New Participant Spotlight

NDHIN Would Like to Welcome Our Newest Participants!



- Summit Counseling Service
- Legacy Medical, LLC

Reminders!

Help Us Stay Up to Date

- When an employee leaves your organization, please contact NDHIN to ensure access to Clinical Portal and DSM (if applicable) is terminated. Making this a part of your employee termination process will ensure this step is not forgotten.
- Please reach out to NDHIN with any EHR vendor changes or changes that may affect your connectivity with NDHIN. We are here to ensure the appropriate connectivity is in place and to make sure your journey is a seamless one. Please contact us with any questions.



Need assistance?..... Password Reset?

If you are having 'Issues' with use of the NDHIN Clinical Portal or other services, please contact the NDHIN Help Desk.

The NDHIN Help Desk is available 24/7 to assist you with password resets, technical issues, and other service questions.

NDHIN Help Desk

Call (844)335-6253 ext. 1 or email NDHINSupport@koblegroup.com

Quarterly Q & A Session

Please Join Us

Our next session for 2023 will be held September 21st at 12:30-1:00 pm CST. We will cover newly added resources that are available to you. Missed a Q&A session? Click [here](#) to access past sessions.

Reach Out To US!

Health IT Provider Relations and Privacy Coordinator

Brandy Schmaltz: bschmaltz@nd.gov

NDHIN Outreach Coordinators

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