

NDHIN Monthly Question & Answer March 18, 2021

Topic focus: NDHIN Resource to Support Medication Reconciliation

The monthly Q & A meetings provide a forum for sharing NDHIN updates and information. It also allows users an opportunity to ask questions. The team will present a specific topic each month, but welcome questions regarding any topic. Questions and Answers from the March session are below:

Q I'm in a hurry and need to be able to see the medication list quickly, where is the best place to view the medications?

A The Medicines Viewer tab is a great place to view medications that have been prescribed and filled at a pharmacy. You are able to access the Medicines Viewer tab once you have opened a patient's chart. Another good place to search for historical medications is in transcribed documents section.

The screenshot shows the 'Medicines Viewer Tab' interface. At the top, there are tabs for 'Patient Summary', 'Medicines Viewer', 'Images', 'Circle of Care', and 'Laboratory Results Flow Sheet'. Below the tabs is a search bar with 'Medication' and 'Source' filters, and a 'Search by Medication and/or Facility' button. A 'Group by Medication' button is highlighted with a blue circle and an arrow pointing to the table. The table lists medications with columns for Medication, Instructions, Days Supply, Supply Qty, Action Date, Prescriber, and Source. A pop-up window titled 'Levothyroxine Sodium 0.2 MG Oral Tablet' is open, showing details such as ORIGINAL MEDICATION, CODE, CODING SYSTEM, INSTRUCTIONS, SUPPLY QUANTITY, DAYS SUPPLY, ACTION DATE, WHEN PREPARED, PRESCRIBER, EVENT TYPE, and SOURCE. A blue arrow points to the 'Click on prescription to view details' link in the pop-up.

Medication	Instructions	Days Supply	Supply Qty	Action Date	Prescriber	Source
Acetaminophen 325 MG / Hydrocortisone Bitartrate 7.5 MG Oral Tablet	9	14837	Take 1 Tablet PO Q4 H PRN Dispense 08 Sep 2018			
Levothyroxine Sodium 0.2 MG Oral Tablet	9					
SYNTHROID 0.2MG (200MCG) TABLETS	Take 1 Tablet PO qAM	30	30 Tablets(s)	06 Sep 2018	William BRADY	Test Chain Pharmacy
SYNTHROID 0.2MG (200MCG) TABLETS		30	30 Tablets(s)	12 Aug 2018	William BRADY	Test Chain Pharmacy
SYNTHROID 0.2MG (200MCG) TABLETS		30	30	11 Aug 2018	(1084359893)	Pharmacy Unknown
SYNTHROID 0.2MG (200MCG) TABLETS	Take 1 Tablet PO qAM	30	30 Tablets(s)	16 Jul 2018	William BRADY	Test Chain Pharmacy
SYNTHROID 0.2MG (200MCG) TABLETS	Take 1 Tablet PO qAM			12 Jun 2018	William BRADY	Test Chain Pharmacy
SYNTHROID 0.2MG (200MCG) TABLETS	Take 1 tablet in the			10 May 2018	William BRADY	Test Chain Pharmacy
SYNTHROID 0.2MG (200MCG) TABLETS	Take 1 tablet in the			15 Apr 2018	William BRADY	Test Chain Pharmacy
SYNTHROID 0.2MG (200MCG) TABLETS	Take 1 tablet in the			15 Mar 2018	William BRADY	Test Chain Pharmacy
SYNTHROID 0.2MG (200MCG) TABLETS	Take 1 tablet in the			23 Feb 2018	William BRADY	Test Chain Pharmacy
canagliflozin 100 MG Oral Tablet	12					
Zolpidem tartrate 10 MG Oral Tablet	6					
Levothyroxine Sodium 0.175 MG Oral Tablet	2					

Levothyroxine Sodium 0.2 MG Oral Tablet

ORIGINAL MEDICATION: SYNTHROID 0.2MG (200MCG) TABLETS - Hide details
CODE: 00074714890
CODING SYSTEM: NDC

INSTRUCTIONS: -

SUPPLY QUANTITY: 30
DAYS SUPPLY: 30

ACTION DATE: 11 Aug 2018
WHEN PREPARED: 11 Aug 2018
PRESCRIBER: (1084359893) (1084359893)
EVENT TYPE: Dispense
SOURCE: Pharmacy Unknown

Q Can I print the medication list out of NDHIN?

A Yes. To print a list out of NDHIN, open a patient chart and go to the Medicines Viewer tab. Once in the tab, group by "Medication." Once it is all grouped correctly, you are usually able to right click and select print. Or, as seen in the example below, you are able to select the option to print using your browser. Once you select to print, make sure you are connected to a printer or ensure you select the print to PDF option. If the print option is not showing up, the issue may be with the browser being used. Please switch to another browser and attempt the print process again.

The screenshot shows a web browser window with the URL `hie.train.ndhin.com/concerto/Concerto.htm`. The patient name is **MOUSE, Mickey**, with sex **Male** and DOB **Feb-10-1947 (74y)**. The **Medicines Viewer** tab is active. The 'Group by' dropdown is set to **Medication**, and a message states **No Current Medications Visible**. A warning banner indicates that some medication data is from a third party and may be incomplete. The medication list table is as follows:

Medication	Instructions	Route	Supply Qty.	Days Supply	Action Date	Prescriber	Source
▶ Acetaminophen 325 MG / Hydrocodone Bitartrate 7.5 MG Oral Tablet			9				

Q Can I view medications if my patient was seen out of state?

A Yes, the Medications Viewer is patient centered, so any medication filled for your patient should populate regardless of the location of the pharmacy. Another great way to find additional information is by using the External Record tab. You are able to do an external patient search to find records from other health information exchanges. To do your search, click on the External Record tab then enter all of the information required.

The screenshot shows the 'External Patient Search' interface for a patient named Mickey Mouse. The patient's details are: Name: MOUSE, Mickey (with a 'Change' link and an 'Add Name' button); Sex: Male (with 'Female' and 'Unknown' options); Date of Birth: Feb-10-1947 (74 years); SSN: (empty field with example: 123-12-1234); Phone: (480) 896-7543 (with example: +1-201-555-0123); Address: 1420 Milton Avenue, Phoenix AZ 85013 USA (with a 'Change' link). The search criteria are: Purpose: Treatment (dropdown menu); Location: Specific (with 'All' and 'Add' options).

Q Am I able to complete the Medication Reconciliation process within the NDHIN Web Portal?

A No, the NDHIN Web Portal is a view only product, but you can use the many features within the NDHIN web portal to assist you with your medication reconciliation process.

Q Does the medication list pull back into the medical record?

A NDHIN is used as a view-only validation tool when you are completing the medical reconciliation process within your facility's own electronic medical record. The medication list can be printed as a PDF and uploaded to the patient record for your facility if your facility electronic medical record allows that functionality.

For additional guidance on the NDHIN clinical portal, please access the NDHIN on-demand training videos found [here](#).

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