



NDHIN MONTHLY Q & A

April 15, 2021

Facilitated by Sarah Miller, NDHIN Outreach Manager

NORTH
Dakota

Be Legendary.™

NDHIN Q & A AGENDA

- Welcome
- Lead-off Topic/Updates from NDHIN Team:
 - *Opt Out/Revoke Opt Out and NDHIN*
- Questions from Attendees
- Review of March's NDHIN Topic:
 - *NDHIN Resource to Support Medication Reconciliation*
- Next NDHIN Q & A Session: May 20th @ Noon CDT



NDHIN PATIENT PARTICIPATION

- North Dakota is an opt-out state by law.
 - What does this mean?
- NDHIN health information exchange patient participation is voluntary.
- Participation is not a condition of care.



OPT OUT PROCESS

- Patient contacts healthcare provider or NDHIN directly to opt out of NDHIN health information exchange.
- Patient completes NDHIN Opt Out form indicating Opt Out option choice.
 - Full Opt Out
 - Opt Out Emergency Access
- NDHIN will update patient NDHIN participation status in the Clinical Portal.

CLINICAL PORTAL IMPACT

- Full Opt Out

- Unable to access any patient health information other than patient name.
- Indicates that patient has opted out.

<input type="checkbox"/>		Consent
<input type="checkbox"/>		Opted Out

- Opt Out Emergency Access

- Able to access patient health information in emergency situation.
- Required to indicate reason for access.

<input type="checkbox"/>		Consent
<input type="checkbox"/>		Emergency Access Only

REVOKE OPT OUT PROCESS

- Patient contacts healthcare provider or NDHIN directly to modify opt out status for NDHIN health exchange.
- Patient completes NDHIN Opt Out form indicating change in Opt Out option status.
 - Modify Opt Out Status to Emergency Access
 - Revoke Opt Out Status Completely, Full NDHIN Participation
- NDHIN will update patient NDHIN participation in the Clinical Portal.

OPT OUT / REVOKE OPT OUT FORM

- Send completed form to:
North Dakota Health Information Network
4201 Normandy St
Bismarck ND 58503-1324
- Or to:
ndhin@nd.gov

Questions?



MARCH Q & A REVIEW

- Lead-off topic was: *NDHIN Resource to Support Medication Reconciliation*
- Link to March's session information is in the chat.
 - Medication reconciliation upon discharge/transition in care.
 - Prescription medication adherence.
 - Viewing out of state med lists.

NEXT NDHIN Q & A SESSION

- May 20, 2021 at Noon CDT
 - *Lead-off Topic: How can NDHIN improve your workflow?*

NDHIN CONTACT INFORMATION

Sarah J. Miller

NDHIN Outreach Manager

(701) 324-7430

sarmiller@nd.gov

OUTREACH TEAM

Patti Kritzberger, RHIT, CHPS

(701) 989-6235

patti.kritzberger@healthtechsolutions.com

Lisa Thorp, BSN, RN, CDE

(701) 989-6241

lisa.thorp@healthtechsolutions.com

Natasha Green, MBA, RN

(701) 989-6226

natasha.green@healthtechsolutions.com

Rachel Goble BSN, RN

(859) 797-3880

rachel.goble@healthtechsolutions.com

Tracey Regimbal, RHIT

(701) 739-2732

tracey.regimbal@healthtechsolutions.com

RESOURCES

- NDHIN On-demand Training
- <https://www.ndhin.nd.gov/providers/education>
-
- NDHIN Help Desk - Available 24/7
- (844)335-6253
- NDHINSupport@Koblegroup.com