



# NDHIN MONTHLY Q & A

April 15, 2021

Facilitated by Sarah Miller, NDHIN Outreach Manager

NORTH  
**Dakota**

Be Legendary.™

# NDHIN Q & A AGENDA

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- Welcome
- Lead-off Topic/Updates from NDHIN Team:
  - *Opt Out/Revoke Opt Out and NDHIN*
- Questions from Attendees
- Review of March's NDHIN Topic:
  - *NDHIN Resource to Support Medication Reconciliation*
- Next NDHIN Q & A Session: May 20<sup>th</sup> @ Noon CDT

# NDHIN PATIENT PARTICIPATION

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- North Dakota is an opt-out state by law.
  - What does this mean?
- NDHIN health information exchange patient participation is voluntary.
- Participation is not a condition of care.

# OPT OUT PROCESS

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- Patient contacts healthcare provider or NDHIN directly to opt out of NDHIN health information exchange.
- Patient completes NDHIN Opt Out form indicating Opt Out option choice.
  - Full Opt Out
  - Opt Out Emergency Access
- NDHIN will update patient NDHIN participation status in the Clinical Portal.

# CLINICAL PORTAL IMPACT

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## ■ Full Opt Out

- Unable to access any patient health information other than patient name.
- Indicates that patient has opted out.

<input type="checkbox"/>		Consent
<input type="checkbox"/>		Opted Out

## ■ Opt Out Emergency Access

- Able to access patient health information in emergency situation.
- Required to indicate reason for access.

<input type="checkbox"/>		Consent
<input type="checkbox"/>		Emergency Access Only

# REVOKE OPT OUT PROCESS

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- Patient contacts healthcare provider or NDHIN directly to modify opt out status for NDHIN health exchange.
- Patient completes NDHIN Opt Out form indicating change in Opt Out option status.
  - Modify Opt Out Status to Emergency Access
  - Revoke Opt Out Status Completely, Full NDHIN Participation
- NDHIN will update patient NDHIN participation in the Clinical Portal.

# OPT OUT / REVOKE OPT OUT FORM

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- Send completed form to:  
North Dakota Health Information Network  
4201 Normandy St  
Bismarck ND 58503-1324
- Or to:  
[ndhin@nd.gov](mailto:ndhin@nd.gov)

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# Questions?



# MARCH Q & A REVIEW

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- Lead-off topic was: *NDHIN Resource to Support Medication Reconciliation*
- Link to March's session information is in the chat.
  - Medication reconciliation upon discharge/transition in care.
  - Prescription medication adherence.
  - Viewing out of state med lists.

# NEXT NDHIN Q & A SESSION

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- May 20, 2021 at Noon CDT
  - *Lead-off Topic: How can NDHIN improve your workflow?*

# NDHIN CONTACT INFORMATION

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# RESOURCES

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- NDHIN On-demand Training
- <https://www.ndhin.nd.gov/providers/education>
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- NDHIN Help Desk - Available 24/7
- (844)335-6253
- [NDHINSupport@Koblegroup.com](mailto:NDHINSupport@Koblegroup.com)